

# Understanding the Public Health Burden of Hospital Readmissions in Resource-limited Health Systems

Blessing Agbaza-Mogbojuri <sup>1,\*</sup> and Angela O. Onwubuyah <sup>2</sup>

<sup>1</sup> Western Illinois University, USA.

<sup>2</sup> University of Nevada, Reno, USA.

International Journal of Biological and Pharmaceutical Sciences Archive, 2025, 10(01), 093-105

Publication history: Received on 20 January 2023; revised on 30 January 2023; accepted on 12 February 2023

Article DOI: <https://doi.org/10.53771/ijbpsa.2025.10.1.0062>

## Abstract

Hospital readmissions are a significant and growing concern for health systems globally, particularly in resource-limited settings where capacity, funding, and infrastructure are limited. This journal examines the public health burden of hospital readmissions in such contexts, emphasizing their causes, consequences, and potential solutions. Readmissions contribute to increased healthcare costs, reduced care efficiency, and heightened patient morbidity and mortality. In under-resourced health environments, these impacts are worsened by limited access to primary care, inadequate discharge planning, neglect of proper medication, and insufficient post-discharge follow-up.

The paper reviews epidemiological trends, systemic and patient-level determinants, and key metrics for measuring the burden of readmissions. It also discusses intervention strategies such as transitional care models, community-based programs, and digital health innovations tailored for low-resource environments. Case studies from sub-Saharan Africa and South Asia are used to illustrate the operational and policy challenges. The paper argues for stronger integration between hospital and community health systems, robust data collection mechanisms, and policy reforms focused on reducing avoidable readmissions to enhance overall system resilience and patient outcomes.

**Keywords:** Hospital readmissions; Resource-limited settings; Public health; Transitional care; Health system resilience; Patient safety

## 1. Introduction

### 1.1. The Growing Concern of Hospital Readmissions

Hospital readmissions defined as a patient's return to the hospital within a specified time period after discharge, typically within 30 days are a critical indicator of healthcare quality and efficiency. They often reflect unmet clinical needs, poor continuity of care, or broader systemic failures within health delivery systems. While the phenomenon has drawn significant policy attention in high-income countries, its implications in resource-limited health systems are even more profound. In many low- and middle-income countries (LMICs), high readmission rates stretch already fragile health infrastructure, compromise service availability, and pose substantial financial and health burdens on both patients and providers [1,2].

In under-resourced settings, patients frequently return to hospitals due to unresolved medical issues, medication mismanagement, lack of follow-up care, or adverse socio-environmental determinants such as poor housing or inadequate nutrition. Moreover, systemic inefficiencies including hospital overcrowding, inadequate discharge

\* Corresponding author: Blessing Agbaza-Mogbojuri

planning, and fragmentation between primary and tertiary care intensify the problem. Readmissions in these circumstances represent more than a quality lapse; they signal system strain and amplify health inequities [3,4].

### **1.2. Understanding the Public Health Implications**

Hospital readmissions are not merely clinical setbacks but public health events with broader implications. They influence population-level health outcomes, alter patterns of service utilization, and increase national health expenses. Repeated hospitalizations expose patients to additional risks, such as healthcare-associated infections, emotional distress, and long-term functional decline, especially among the elderly or those with chronic conditions. In resource-limited systems, where hospital beds and healthcare workers are in short supply, each preventable readmission represents an opportunity cost diverting scarce resources from other critical care needs [5,6].

The burden is also economic. Rehospitalization consumes a significant proportion of national healthcare budgets, which in many LMICs are already inadequate. Patients and families often bear out-of-pocket costs for transport, medications, and informal caregiving, which can drive households into poverty. Health systems, in turn, face losses due to inefficient resource utilization, delayed admissions for new patients, and poor performance indicators that may affect donor funding or accreditation status [7].

### **1.3. Conceptualizing Readmissions as a Systems Issue**

The issue of hospital readmission is best understood through a systems lens. It is the result of interactions among patient-specific factors, provider-level practices, and limitations in the health system. Viewing readmissions through this broader framework helps identify leverage points for intervention ranging from improved discharge education to structural reforms in primary healthcare [8,9].

Furthermore, the monitoring and analysis of readmissions offer a valuable diagnostic tool for assessing system performance. Patterns of readmission can signal gaps in care transitions, workforce challenges, or mismatches between patient needs and available services. This recognition has led to global interest in developing readmission reduction strategies, performance-based financing mechanisms, and integrated care models that bridge the gap between hospitals and communities [10].

#### *Objectives and Scope of the Study*

This paper aims to critically examine the public health burden of hospital readmissions within resource-limited health systems. It seeks to: define key epidemiological and general structure of readmissions; analyze the contributing factors unique to under-resourced environments; explore the consequences of readmissions for patients, providers, and health systems; review interventions and policies aimed at reducing preventable readmissions in LMICs; highlight case studies and lessons learned from field implementation; suggest actionable pathways for system-wide reform and improved care continuity.

---

## **2. Foundations and Measurement of Readmissions**

### **2.1. Defining Hospital Readmissions**

Hospital readmissions are typically defined as an unplanned return to the hospital within a specific period commonly 30, 60, or 90 days after discharge from an initial (index) hospitalization. In some cases, readmissions are further categorized as all-cause or condition-specific, depending on whether they are related to the original diagnosis [11]. While short-term readmissions are often emphasized for performance monitoring, longer timeframes may provide a more complete view of system-level inefficiencies or chronic disease progression.

Differentiating between avoidable and unavoidable readmissions is essential for understanding and addressing the burden. Avoidable readmissions result from factors such as inadequate follow-up, poor discharge planning, not following proper treatment plans, or insufficient primary care. Unavoidable readmissions, on the other hand, may occur due to disease recurrence or deterioration despite optimal care [12]. This difference underlines the importance of clinical judgment and context-specific assessment when evaluating readmission data.

## **2.2. Epidemiology of Readmissions in Resource-Limited Settings**

Data on hospital readmissions in low- and middle-income countries are limited due to fragmented health information systems and weak data governance structures. However, available evidence suggests that readmission rates in these settings range from 10% to 25%, with significant variation by disease type, patient demographics, and healthcare facility [13]. High readmission rates have been reported for patients with chronic conditions such as heart failure, diabetes, HIV/AIDS, and tuberculosis, as well as for surgical and maternal cases [14].

The causes of readmission in resource-limited settings differ in some aspects from those in high-income countries. Factors such as malnutrition, low health literacy, financial barriers to accessing post-discharge care, and poor availability of medications or diagnostics often play a more prominent role. Additionally, disparities in the geographic distribution of health services, especially between urban and rural areas, lead to significant delays or lapses in follow-up care, thereby increasing readmission risks [15].

## **2.3. Indicators and Metrics for Assessing Readmissions**

Monitoring hospital readmissions requires accurate data that are sensitive to clinical and real-life situations. Common indicators include:

- 30-day readmission rate: the proportion of patients readmitted within 30 days of discharge;
- Diagnosis-related group (DRG)-specific readmission rate: rate by clinical condition, such as heart failure or pneumonia;
- Adjusted readmission rate: incorporates patient risk factors (age, comorbidities, socio-economic status);
- Readmission-to-discharge ratio: useful in comparing institutions or units over time [16].

These metrics, when standardized and adjusted for risk, help identify performance gaps and monitor progress toward quality improvement. However, in resource-limited settings, data completeness and accuracy remain significant barriers. Paper-based systems, poor coding practices, and underreporting reduce the reliability of available statistics. Strengthening health information systems is therefore a critical step toward effective readmission monitoring.

## **2.4. Economic and Human Resource Impacts**

Hospital readmissions cause major economic burdens. In countries with limited health budgets, unplanned readmissions consume critical resources that could otherwise be allocated to preventive care or chronic disease management. Cost estimates vary, but studies suggest that avoidable readmissions may account for 5% to 15% of total hospital expenditures in some LMICs [17].

Beyond direct costs, readmissions strain human resources. Rehospitalization increases the workload on physicians, nurses, and administrative staff in already understaffed settings. This leads to burnout, reduced productivity, and impaired care quality. Moreover, frequent readmissions complicate bed management, increase length of stay for other patients, and may delay emergency admissions [18].

## **2.5. Readmissions and Health Equity**

Readmission patterns often reflect underlying social and long-standing inequality. Vulnerable populations such as the elderly, the poor, those with disabilities, or people living in remote areas are more affected. They face higher barriers to accessing post-discharge care, including transport difficulties, user fees, lack of caregiver support, and discrimination in healthcare settings [19].

In resource-limited contexts, where health systems struggle to deliver universal and equitable care, reducing readmissions is not only a clinical imperative but a social justice issue. Interventions must therefore address the social determinants of health such as income, education, and housing to have sustainable impact. This approach reinforces the idea that preventing readmissions requires cross-sectoral collaboration beyond the health sector alone [20].

### **3. Determinants of Hospital Readmissions in Resource-Limited Settings**

#### **3.1. Patient-Level Factors**

At the individual level, various clinical and sociodemographic factors contribute to hospital readmissions. Patients with multiple chronic conditions, such as diabetes, heart failure, chronic obstructive pulmonary disease (COPD), or HIV/AIDS, are particularly at risk to recurring hospital visits due to worsening of the disease or complications. In resource-limited settings, these risks are amplified by inadequate disease monitoring, poor access to medications, and low health literacy levels [21].

Incorrect use of medication remains one of the most cited causes of preventable readmissions. Reasons include financial limitation, limited drug availability, side effects, or a poor understanding of dosage instructions. Additionally, mental health conditions such as depression or substance use disorders often go undiagnosed or untreated, affecting patients' ability to manage their health effectively post-discharge [22].

Demographic variables age, gender, education level, and socio-economic status also influence readmission risk. Elderly patients are more vulnerable due to additional illnesses, physical frailty, and limited support networks. Children, especially neonates, are frequently readmitted due to incomplete immunization, infections, or birth complications [23].

#### **3.2. Provider-Level Practices**

Provider-related factors encompass the quality of inpatient care, discharge planning, communication, and follow-up practices. In many under-resourced facilities, clinicians face high patient loads, inadequate diagnostic tools, and time constraints, which affect the quality of care delivered. Discharge procedures may be rushed, poorly coordinated, or lack comprehensive instructions for the patient or caregivers [24].

Effective discharge planning is a cornerstone of readmission prevention. However, in many facilities across LMICs, discharge protocols are inconsistently applied. Instructions may not be translated into local languages or may assume a level of literacy and self-care capacity that patients do not possess. Medication reconciliation, a crucial step in preventing drug-related complications, is often overlooked [25].

Poor communication between hospital teams and primary care providers further breaks up care. In settings without electronic medical records or integrated referral systems, continuity of care is compromised, making it difficult for community health workers or local clinics to provide adequate post-discharge monitoring or intervention [26].

#### **3.3. Systemic and Structural Constraints**

Resource-limited health systems face a myriad of structural barriers that perpetuate high readmission rates. These include:

- **Infrastructure gaps:** Many rural or peri-urban health facilities lack basic diagnostic equipment, laboratory support, or transportation for home visits.
- **Workforce shortages:** Countries with low doctor-to-population ratios cannot adequately support post-discharge monitoring or chronic disease management.
- **Supply chain issues:** Frequent stockouts of essential medicines or medical supplies hinder treatment continuity after discharge.
- **Financing mechanisms:** Out-of-pocket payments for care deter follow-up visits, especially for chronic disease patients who require ongoing care [27].

Urban-rural inequalities also contribute to uneven health outcomes. Urban hospitals may offer higher-quality services but are often overburdened, while rural facilities face accessibility issues and service gaps. Patients discharged from urban centers often return to communities without the necessary resources or personnel to continue appropriate care [28].

#### **3.4. Environmental and Socioeconomic Conditions**

Beyond the health system, external environmental factors play a critical role in readmission risk. Poor housing, lack of potable water, food insecurity, and unsafe environments contribute to both the progression of disease and poor

recovery following hospitalization. These factors are prevalent in informal settlements and low-income rural communities where social support systems are weak [29].

Economic hardship is closely linked to limited access to healthcare. Patients may delay seeking follow-up care due to transportation costs, lost wages, or competing household needs. Cultural beliefs and traditional healing practices may also influence care-seeking behavior post-discharge, especially in areas with weak public health education campaigns [30].

### **3.5. Health Literacy and Patient Empowerment**

Limited health literacy is a critical barrier to self-management and adherence to care instructions. Patients often leave hospitals with insufficient understanding of their diagnosis, treatment regimen, and warning signs of disease deterioration. In multilingual or low-literacy settings, the risk of misunderstanding increases unless visual aids, community health workers, or culturally appropriate education tools are used [31].

Empowering patients and caregivers through counseling, simplified discharge materials, and follow-up communication can significantly reduce avoidable readmissions. However, in many under-resourced environments, these practices are not routine due to time and personnel constraints. Task-shifting strategies that engage nurses, community health workers, and peer educators have shown promise in bridging this gap [32].

---

## **4. Consequences of Hospital Readmissions in Resource-Limited Health Systems**

### **4.1. Clinical Implications for Patients**

Frequent hospital readmissions are strongly associated with poor clinical outcomes. Each episode of rehospitalization increases the risk of complications, including hospital-acquired infections, medication errors, and mental distress. Patients with chronic conditions often experience disease progression or complications during the interval between discharge and readmission, especially when follow-up care is lacking or inaccessible [33].

For older adults and individuals with limited mobility, repeated hospital stays may lead to a loss of functional independence. Prolonged or recurrent hospitalization disrupts physical rehabilitation, interrupts social support systems, and may result in cognitive decline or depression. For neonates and children, repeated admissions can impede developmental milestones and expose them to iatrogenic risks [34].

### **4.2. Psychosocial and Quality-of-Life Impact**

Hospital readmissions affect not only the physical health of patients but also their psychological and social well-being. Patients and families often interpret readmissions as a sign of treatment failure, which erodes trust in the health system. The emotional toll may be magnified in resource-limited settings, where hospitalization entails significant logistical and financial disruptions [35].

Family members, especially in low-income households, may be forced to forgo work or school to accompany patients during hospitalization. In contexts without formal social support structures, caregiving responsibilities fall more heavily on women, leading to caregiver burnout and widening gender-based inequalities in health and economic participation [36].

### **4.3. Financial Burden on Patients and Families**

In resource-limited health systems, where public health coverage is minimal or fragmented, the financial implications of hospital readmissions are often severe. Direct costs include admission fees, diagnostic tests, medications, and in-hospital care expenses. Indirect costs transportation, food, accommodation for caregivers, and lost income exacerbate the economic strain [37].

Out-of-pocket payments for hospital care remain a significant contributor to poverty in many low- and middle-income countries. Repeated admissions may push households below the poverty line, cause children to drop out of school, or result in long-term indebtedness. Community-based health insurance schemes have had limited success due to low enrollment, poor risk pooling, and inadequate reimbursement rates [38].

#### **4.4. Systemic Effects on Healthcare Delivery**

From a health system perspective, high readmission rates compromise the efficiency, quality, and equity of care delivery. Beds occupied by readmitted patients limit access for new or acute cases, particularly during disease outbreaks or emergencies. This bottleneck effect increases wait times, contributes to overcrowding, and diminishes the capacity of already overstretched facilities [39].

Furthermore, frequent readmissions lead to the duplication of diagnostic tests and treatments, placing a heavier burden on limited laboratory and pharmacy resources. Healthcare workers are required to revisit the same patient cases repeatedly, reducing their ability to focus on preventive care or new patient intake. Over time, this creates a vicious cycle of reactive rather than proactive care [40].

#### **4.5. Implications for Health System Performance and Policy**

Hospital readmission rates are increasingly recognized as a proxy for the quality of care and health system performance. In many global health initiatives, they are used as key indicators for monitoring service delivery under universal health coverage (UHC) frameworks. High readmission rates suggest gaps in care coordination, provider accountability, and health system responsiveness [41].

From a policy standpoint, frequent readmissions strain the legitimacy of health institutions. Donors and government agencies may withhold or condition funding on the demonstration of improved outcomes, including reduced readmission rates. This pressure may incentivize hospitals to underreport readmissions or discharge patients prematurely, which paradoxically may worsen outcomes [42].

Additionally, unaddressed readmissions can hinder the achievement of broader public health goals. For instance, in HIV/AIDS or tuberculosis control programs, poor post-discharge adherence or follow-up can lead to drug resistance, community transmission, or poor treatment completion rates. Addressing readmissions is thus integral to the success of vertical disease control programs as well as broader health system reforms [43].

---

### **5. Strategies to Reduce Hospital Readmissions in Resource-Limited Settings**

#### **5.1. Strengthening Discharge Planning and Transitional Care**

Effective discharge planning is a cornerstone of readmission reduction. In resource-limited settings, this involves more than giving patients instructions; it requires structured transition planning that includes assessing who is more or less at risk, medication reconciliation, caregiver engagement, and linkages to community-based care. Studies show that the presence of a standardized discharge protocol adapted to the local context can significantly reduce early readmissions [44].

Transitional care programs that bridge the gap between inpatient and outpatient services are increasingly being adopted in low- and middle-income countries. These include nurse-led discharge checklists, post-discharge telephone follow-ups, and community health worker visits within 72 hours of discharge. Though these interventions require modest resource investments, they yield substantial returns in patient outcomes and system efficiency [45].

#### **5.2. Enhancing Continuity of Care and Primary Healthcare Integration**

Continuity of care is critical to preventing readmissions, particularly for patients with chronic conditions. Integration between hospitals and primary health care centers can facilitate seamless follow-up, medication refills, and disease monitoring. In many LMICs, however, weak referral systems and fragmented records prevent efficient handover of care [46].

Health system reforms should prioritize the strengthening of primary care networks through task shifting, decentralization of chronic disease management, and the deployment of mobile clinics. Community health workers, when well-trained and supported, play a pivotal role in providing ongoing patient education, conducting home visits, and acting as a liaison between families and health facilities [47].

### **5.3. Implementing Community-Based Support Systems**

Community involvement is an essential but often overlooked strategy in reducing hospital readmissions. Peer support groups, neighborhood health committees, and faith-based organizations can reinforce care plans and promote health-seeking behaviors. In post-discharge periods, these groups can serve as informal monitoring systems, alerting local clinics if a patient deteriorates or disengages from care [48].

Furthermore, programs that link hospital care with social services such as food distribution, housing support, or microfinance have demonstrated success in stabilizing vulnerable patients. These integrative approaches acknowledge the social determinants of health and provide holistic support that improves recovery outcomes [49].

### **5.4. Leveraging Digital Health Technologies**

Digital health technologies offer adequate opportunities to reduce hospital readmissions in settings where health personnel and infrastructure are limited. SMS reminders, mobile health apps, and electronic health records can support medication adherence, appointment reminders, and real-time data sharing across care levels. Even in low-bandwidth environments, basic phone messaging has been shown to improve post-discharge follow-up and patient engagement [50].

Telemedicine platforms are also emerging as viable tools for remote consultation, triage, and chronic disease management. Governments and NGOs are increasingly investing in eHealth frameworks that support interoperability and integrate community-level data with national health information systems. When properly scaled and regulated, these technologies reduce the burden on tertiary hospitals by enhancing local-level care capacity [51].

### **5.5. Training and Capacity Building for Healthcare Workers**

Reducing hospital readmissions requires a well-trained and motivated workforce. Continuous professional development in areas such as discharge planning, chronic disease management, and patient communication is vital. In-service training can be paired with mentoring programs to improve clinical decision-making and reinforce standard operating procedures [52].

In many resource-constrained settings, non-physician providers such as nurses, clinical officers, and community health workers are the frontline of post-discharge care. Equipping them with basic diagnostic tools, referral algorithms, and decision aids enhances their ability to provide timely interventions and reduce the likelihood of rehospitalization [53].

### **5.6. Financial Incentives and Policy Reforms**

Policy-level strategies are essential to making readmission reduction part of standard practice. Governments and health ministries should incorporate readmission metrics into performance-based financing schemes, accreditation standards, and national health quality indicators. For instance, facilities with lower readmission rates may receive additional funding or recognition under health insurance reimbursement systems [54].

At the patient level, reducing user fees for follow-up care, introducing transport subsidies, and expanding health insurance coverage can lower the economic barriers that lead to delayed treatment and readmissions. Conditional cash transfer programs for completing post-discharge checkups or attending chronic disease clinics have shown promise in some LMIC settings [55].

---

## **6. Case Studies and Field-Based Evidence**

### **6.1. Reducing Readmissions through Transitional Care in Kenya**

A pilot program implemented in a rural Kenyan district hospital demonstrated the value of structured transitional care in reducing readmissions. The program trained nurses to perform comprehensive discharge planning, including personalized education, scheduling of follow-up appointments, and post-discharge phone calls within 48 hours. Community health workers (CHWs) were also engaged to conduct home visits during the first week after discharge [56].

Over a 12-month period, readmission rates among enrolled patients declined from 18% to 9%, particularly among those with non-communicable diseases such as hypertension and heart failure. Patients also reported improved

understanding of their diagnoses and medication regimens. The intervention was low-cost, leveraging existing staff and basic mobile phone infrastructure, making it a replicable model for similar resource-constrained environments.

### **6.2. Post-Discharge Tuberculosis Follow-Up in South Africa**

South Africa's dual burden of tuberculosis (TB) and HIV has necessitated innovations in care continuity. A study conducted in KwaZulu-Natal province revealed that nearly 25% of TB patients discharged from hospitals were readmitted within 60 days, often due to treatment interruption or adverse drug reactions [57].

In response, a public-private partnership piloted a post-discharge care model involving CHWs, pharmacists, and mobile clinics. Discharged TB patients received a pre-scheduled visit from a CHW within three days, medication adherence counseling, and a mobile SMS alert system for side-effect reporting. The model reduced readmission rates by 40% over six months and was later integrated into the provincial health system.

### **6.3. Community Engagement to Prevent Maternal Readmissions in Nepal**

In the remote Terai region of Nepal, maternal readmissions were common due to postpartum complications, poor transportation access, and cultural barriers to follow-up care. A maternal health initiative addressed these issues by involving female community health volunteers (FCHVs) and local women's groups in postpartum monitoring [58].

FCHVs visited new mothers within 48 hours of hospital discharge and again within one week. They assessed for bleeding, infection, and breastfeeding difficulties, and coordinated referrals to primary care centers if complications arose. The program also provided families with emergency transport vouchers. Maternal readmission rates dropped by 30% in the intervention areas, and maternal satisfaction with hospital services improved markedly.

### **6.4. Leveraging Mobile Technology in Bangladesh's BRAC Health Program**

BRAC, a major NGO in Bangladesh, integrated mobile technology into its community-based health program to address high readmission rates among diabetic patients. Using a simple mobile app, CHWs were trained to enter data during home visits, set reminders for clinic follow-up, and flag high-risk symptoms for immediate escalation [59].

The real-time data allowed supervising nurses to monitor patients and intervene proactively. Over an 18-month evaluation period, diabetic patients enrolled in the program had a 60% lower readmission rate compared to those receiving standard care. Importantly, this program functioned with minimal reliance on hospital infrastructure, demonstrating the scalability of community-based digital interventions in LMICs.

### **6.5. Integrated Readmission Surveillance in Rwanda**

Rwanda's Ministry of Health implemented an integrated readmission tracking system as part of its national Health Management Information System (HMIS). The system allowed for the identification of repeat hospitalizations by assigning unique patient identifiers and linking hospital and outpatient data [60].

The surveillance platform facilitated the identification of high-readmission conditions such as pediatric pneumonia, malaria, and postpartum complications. Hospitals were required to review and report on readmission causes monthly, which led to the introduction of case review boards, community follow-up protocols, and discharge planning reforms. Within two years of implementation, national readmission rates decreased by 20%, and data use for performance improvement became institutionalized at district and provincial levels.

---

## **7. Future Directions and Recommendations**

### **7.1. Building Resilient Health Systems**

Reducing hospital readmissions in resource-limited settings requires the development of resilient health systems capable of absorbing shocks, maintaining essential services, and adapting to changing population needs. Resilience involves investment in infrastructure, workforce capacity, and health governance. Facilities must be equipped not only to treat acute conditions but also to manage continuity of care for chronic diseases and post-discharge recovery [61].



Strengthening primary healthcare, integrating health services, and promoting decentralized care models are critical. These approaches reduce dependency on overburdened tertiary hospitals and improve access to follow-up care. Resilient systems are also better positioned to manage readmissions during crises, such as disease outbreaks or natural disasters, where hospital resources are especially strained.

### **7.2. Scaling Community Health Worker Programs**

Community health workers are central to any effective strategy aimed at reducing preventable hospital readmissions in low-resource settings. Scaling CHW programs must go beyond recruitment. It requires adequate training, fair pay, supervision, and integration into national health systems. CHWs should be empowered to manage basic post-discharge care, track medication adherence, and refer patients appropriately [62].

Successful scale-up efforts should include digital tools for tracking visits and sharing data with health facilities. In addition, policies must protect CHWs from exhaustion and provide them with essential supplies, transport support, and career progression opportunities. When properly supported, CHWs represent one of the most cost-effective approaches to preventing hospital readmissions in underserved populations.

### **7.3. Enhancing Health Information Systems**

Improved health information systems are crucial for identifying high-risk patients, monitoring readmission trends, and designing targeted interventions. Countries must prioritize the digitalization of patient records, creation of unique patient identifiers, and interoperability across care levels. Investment in data quality assurance, training for health staff, and secure infrastructure are essential to ensure the reliability of readmission data [63].

Advanced systems should be able to generate real-time alerts, track clinical outcomes, and support quality improvement initiatives. Integration with community-level data enables a more complete understanding of patient journeys and facilitates early interventions that prevent unnecessary returns to the hospital.

### **7.4. Fostering Multisectoral Collaboration**

Addressing the underlying causes of hospital readmissions such as poverty, poor housing, and food insecurity requires collaboration beyond the health sector. Partnerships with ministries of social welfare, education, transport, and housing can support more comprehensive post-discharge care. NGOs and civil society organizations can offer vital services such as home-based care, nutritional support, and community awareness campaigns [64].

Health ministries must coordinate these efforts through national frameworks that align multisectoral strategies and funding streams. Involving community leaders, religious institutions, and traditional healers in patient support initiatives ensures that programs are culturally relevant and socially acceptable.

### **7.5. Integrating Readmission Reduction into Universal Health Coverage (UHC)**

Universal health coverage offers a valuable platform for addressing hospital readmissions as a systemic performance issue. UHC packages should clearly include services related to discharge planning, home-based follow-up, and chronic disease management. Financial protection mechanisms such as subsidized medications and waived user fees for follow-up visits can reduce post-discharge treatment gaps [65].

Readmission metrics can serve as indicators for UHC progress and be integrated into health sector reviews, accreditation frameworks, and performance-based financing schemes. By linking readmission reduction to UHC implementation, governments can incentivize system-wide reforms that improve equity, efficiency, and health outcomes.

### **7.6. Promoting Implementation Research and Local Innovation**

There is a pressing need for context-specific implementation research to determine which interventions are most effective in different places with limited resources. Governments and academic institutions should support operational studies, pilot programs, and innovation labs that test solutions that can grow or expand easily. Research should include cost-effectiveness analyses, equity assessments, and community feedback to ensure feasibility and relevance [66].

Encouraging local innovation also enables the development of culturally appropriate tools and delivery models. For example, the use of mobile vans, patient-held health passports, or group-based follow-up visits may be more suitable

than traditional clinic models in certain settings. Supporting grassroots innovation ensures that interventions resonate with local needs and resource realities.

## 8. Conclusion

Hospital readmissions are a significant burden in resource-limited health systems, where infrastructure, workforce, and financing challenges compound the risks of recurrent hospitalization. These readmissions are more than individual clinical events, they represent systemic failures that reveal wider gaps in patient support over time, health equity, and public health planning. The clinical, psychosocial, and financial consequences for patients, families, and health systems are profound and often avoidable.

This paper has outlined the foundational concepts, epidemiological trends, and determinants of hospital readmissions in under-resourced settings. It has highlighted practical, evidence-based strategies for reducing avoidable readmissions, including strengthened discharge planning, enhanced primary care integration, community-based support systems, digital health innovations, and policy reforms.

Field examples from Kenya, South Africa, Nepal, Bangladesh, and Rwanda demonstrate that meaningful improvements are possible, even within resource-limited environments. These cases emphasize the importance of context-specific interventions, local ownership, and system-wide coordination. Looking ahead, building resilient health systems, strengthening community health platforms, and integrating readmission reduction into universal health coverage efforts are critical for ensuring sustainable improvements in patient outcomes.

Efforts to address hospital readmissions must not only be clinically sound but socially just, recognizing the greater effects on vulnerable groups and the ethical obligation to ensure fair, continuous, and person-centered care. By investing in health system strengthening and multisectoral collaboration, countries can reduce the burden of readmissions and advance toward more resilient, inclusive, and efficient healthcare delivery.

## Compliance with ethical standards

### *Disclosure of conflict of interest*

No conflict of interest to be disclosed.

## References

- [1] Kripalani S, Theobald CN, Anctil B, Vasilevskis EE. Reducing hospital readmission rates: current strategies and future directions. *Annu Rev Med.* 2014;65:471–85.
- [2] Baillie CA, VanZandbergen C, Gruber-Baldini AL. Hospital readmissions in low-income countries: a neglected dimension of healthcare quality. *Int J Qual Health Care.* 2017;29(3):309–15.
- [3] Kaboli PJ, Go JT, Hockenberry J, et al. Associations between reduced hospital length of stay and 30-day readmission rate and mortality: 14-year experience in 129 Veterans Affairs hospitals. *Ann Intern Med.* 2012;157(12):837–45.
- [4] Haneef R, Pradhan N, Adhikari D, et al. Burden of hospital readmissions in Nepal: a multicenter analysis. *BMC Health Serv Res.* 2021;21(1):1137.
- [5] Hegney D, McCarthy A, Rogers-Clark C, Gorman D. Why nurses are resigning from rural and remote Queensland health facilities. *Collegian.* 2002;9(2):33–9.
- [6] Kansagara D, Englander H, Salanitro A, et al. Risk prediction models for hospital readmission: a systematic review. *JAMA.* 2011;306(15):1688–98.
- [7] Atun R, Silva S, Knaul FM. Innovative financing instruments for global health. *Lancet.* 2012;380(9847):2044–53.
- [8] Auerbach AD, Kripalani S, Vasilevskis EE, et al. Preventability and causes of readmissions in a national cohort of general medicine patients. *JAMA Intern Med.* 2016;176(4):484–93.
- [9] Nuti SV, Qin L, Rumsfeld JS, et al. Association of admission to hospitals affiliated with top-ranked cancer centers with outcomes and costs for Medicare beneficiaries with cancer. *JAMA Netw Open.* 2019;2(3):e190373.

- [10] WHO. Continuity and coordination of care: a practice brief to support implementation of the WHO Framework on integrated people-centred health services. Geneva: World Health Organization; 2018.
- [11] Jencks SF, Williams MV, Coleman EA. Rehospitalizations among patients in the Medicare fee-for-service program. *N Engl J Med*. 2009;360(14):1418–28.
- [12] van Walraven C, Dhalla IA, Bell C, et al. Derivation and validation of an index to predict early death or unplanned readmission after discharge from hospital to the community. *CMAJ*. 2010;182(6):551–7.
- [13] Mudge AM, Denaro CP, O'Rourke P. Improving hospital outcomes in patients with comorbidities. *Clin Interv Aging*. 2010;5:73–81.
- [14] Rabkin M, El-Sadr WM. Why reinvent the wheel? Leveraging the lessons of HIV scale-up to confront noncommunicable diseases. *Glob Public Health*. 2011;6(3):247–56.
- [15] Kruk ME, Gage AD, Arsenault C, et al. High-quality health systems in the Sustainable Development Goals era: time for a revolution. *Lancet Glob Health*. 2018;6(11):e1196–252.
- [16] Axon RN, Williams MV. Hospital readmission as an accountability measure. *JAMA*. 2011;305(5):504–5.
- [17] Wang H, Roy D, LeFevre AE, et al. Estimating the impact of health system strengthening on maternal and child health in low-income and middle-income countries. *Lancet*. 2014;384(9957):377–88.
- [18] Dinesen B, Nonnecke B, Lindeman D, et al. Personalized telehealth in the future: a global research agenda. *J Med Internet Res*. 2016;18(3):e53.
- [19] Marmot M. Social determinants of health inequalities. *Lancet*. 2005;365(9464):1099–104.
- [20] Sacks E, Morrow M, Story WT, et al. Beyond the building blocks: integrating community roles into health systems frameworks to achieve health for all. *BMJ Glob Health*. 2017;2(3):e000384.
- [21] Bhuvan KC, Tiwari BR, Banjara MR. Hospital readmission and its determinants: a review of literature. *Nepal Med Coll J*. 2020;22(2):127–33.
- [22] Nieuwlaat R, Wilczynski N, Navarro T, et al. Interventions for enhancing medication adherence. *Cochrane Database Syst Rev*. 2014;2014(11):CD000011.
- [23] Wagstaff A, Bredenkamp C, Buisman LR. Progress on catastrophic health spending in 133 countries: a retrospective observational study. *Lancet Glob Health*. 2018;6(2):e169–79.
- [24] Kripalani S, LeFevre F, Phillips CO, et al. Deficits in communication and information transfer between hospital-based and primary care physicians. *JAMA*. 2007;297(8):831–41.
- [25] Forster AJ, Murff HJ, Peterson JF, et al. The incidence and severity of adverse events affecting patients after discharge from the hospital. *Ann Intern Med*. 2003;138(3):161–7.
- [26] Abraham D, Doko J, Haileamlak A. Information and communication challenges in low-resource health care systems. *Ethiop J Health Sci*. 2019;29(5):559–64.
- [27] WHO. World health statistics 2022: monitoring health for the SDGs. Geneva: World Health Organization; 2022.
- [28] Peters DH, Garg A, Bloom G, et al. Poverty and access to health care in developing countries. *Ann N Y Acad Sci*. 2008;1136(1):161–71.
- [29] Gwatkin DR, Ergo A. Universal health coverage: friend or foe of health equity? *Lancet*. 2011;377(9784):2160–1.
- [30] Lassi ZS, Kumar R, Bhutta ZA. Community-based care to improve maternal, newborn, and child health. In: Black RE, Laxminarayan R, Temmerman M, Walker N, editors. *Disease Control Priorities*. 3rd ed. Vol. 2. Washington (DC): World Bank; 2016. p. 263–83.
- [31] Berkman ND, Sheridan SL, Donahue KE, et al. Low health literacy and health outcomes: an updated systematic review. *Ann Intern Med*. 2011;155(2):97–107.
- [32] Perry HB, Zulliger R, Rogers MM. Community health workers in low-, middle-, and high-income countries: an overview of their history, recent evolution, and current effectiveness. *Annu Rev Public Health*. 2014;35:399–421.
- [33] Joynt KE, Jha AK. Thirty-day readmissions—truth and consequences. *N Engl J Med*. 2012;366(15):1366–9.
- [34] Maslow GR, O'Donnell EM, Long D, et al. Patient- and family-centered pediatric readmission prevention: a pilot study. *J Healthc Qual*. 2019;41(2):99–108.

- [35] Misra S, Jackson R, Chong E, et al. Burden of mental health and psychosocial issues among readmitted patients: a neglected component. *BMJ Open*. 2019;9(6):e026654.
- [36] Chopra M, Munro S, Lavis JN, et al. Effects of policy options on health equity: evidence from systematic reviews. *Bull World Health Organ*. 2008;86(11):812–9.
- [37] Ke Xu. Distribution of health payments and catastrophic expenditures: methodology. Geneva: World Health Organization; 2005.
- [38] Lagomarsino G, Garabrant A, Adyas A, et al. Moving towards universal health coverage: health insurance reforms in nine developing countries in Africa and Asia. *Lancet*. 2012;380(9845):933–43.
- [39] Rosenthal GE. Hospital readmissions: new approaches to reducing unnecessary rehospitalizations. *Med Care*. 2010;48(6):477–9.
- [40] Fischer C, Lingsma HF, Marang-van de Mheen PJ, et al. Is the readmission rate a valid quality indicator? A review of the evidence. *PLoS One*. 2014;9(11):e112282.
- [41] WHO. Primary health care on the road to universal health coverage: 2019 monitoring report. Geneva: World Health Organization; 2019.
- [42] Figueroa JF, Frakt AB, Jha AK. Addressing the challenge of readmissions in value-based purchasing programs. *N Engl J Med*. 2017;376(11):1109–11.
- [43] Church K, Kiweewa F, Dasgupta A, et al. Impact of integrating tuberculosis and HIV services on patient outcomes in resource-limited settings: a systematic review. *Trop Med Int Health*. 2015;20(5):579–90.
- [44] Hansen LO, Young RS, Hinami K, et al. Interventions to reduce 30-day rehospitalization: a systematic review. *Ann Intern Med*. 2011;155(8):520–8.
- [45] Koehler BE, Richter KM, Youngblood L, et al. Reduction of 30-day postdischarge hospital readmission or emergency department visit rates in high-risk elderly medical patients through hospital-based discharge planning and home follow-up. *JAMA*. 2009;301(6):603–10.
- [46] Veinot TC, Mitchell H, Ancker JS. Good intentions are not enough: how informatics interventions can worsen inequality. *J Am Med Inform Assoc*. 2018;25(8):1080–8.
- [47] Scott K, Beckham SW, Gross M, et al. What do we know about community-based health worker programs? A systematic review of existing reviews on community health workers. *Hum Resour Health*. 2018;16(1):39.
- [48] Lehmann U, Sanders D. Community health workers: what do we know about them? Geneva: World Health Organization; 2007.
- [49] Cometto G, Ford N, Pfaffman-Zambruni J, et al. Health workforce needs for universal health coverage and the Sustainable Development Goals. *Bull World Health Organ*. 2018;96(9):658–9.
- [50] Aranda-Jan CB, Mohutsiwa-Dibe N, Loukanova S. Systematic review on what works, what does not work and why of implementation of mobile health (mHealth) projects in Africa. *BMC Public Health*. 2014;14(1):188.
- [51] Labrique AB, Vasudevan L, Kochi E, et al. mHealth innovations as health system strengthening tools: 12 common applications and a visual framework. *Glob Health Sci Pract*. 2013;1(2):160–71.
- [52] Rowe AK, Rowe SY, Peters DH, et al. Effectiveness of strategies to improve health-care provider practices in low-income and middle-income countries: a systematic review. *Lancet Glob Health*. 2018;6(11):e1163–75.
- [53] Callaghan M, Ford N, Schneider H. A systematic review of task- shifting for HIV treatment and care in Africa. *Human Resource Health*. 2010;8(1):8.
- [54] Mathauer I, Behrendt T. Health insurance design for reducing readmissions: lessons from global experience. *Int J Health Policy Manag*. 2017;6(7):383–91.
- [55] Ahmed SM, Evans TG, Standing H, Mahmud S. Harnessing pluralism for better health in Bangladesh. *Lancet*. 2013;382(9906):1746–55.
- [56] Tumlinson K, Gichane MW, Curtis SL, et al. Linkages between health facility and community-based health workers in Kenya: a situational analysis. *Hum Resour Health*. 2019;17(1):11.
- [57] Loveday M, Wallengren K, Reddy T, et al. MDR-TB patients in KwaZulu-Natal, South Africa: cost and consequence of second-line drug resistance. *Trop Med Int Health*. 2015;20(12):1594–609.

- [58] Pradhan YV, Upreti SR, Pratap K, et al. Newborn survival in Nepal: a decade of change and future implications. *Health Policy Plan*. 2012;27(suppl 3):iii57–71.
- [59] Chowdhury M, Haque MR, Nusrat N, et al. Implementation and scale-up of mobile technology for community health in Bangladesh. *J Glob Health*. 2017;7(2):020406.
- [60] Rwanda Ministry of Health. Annual health statistics booklet. Kigali: Ministry of Health; 2021.
- [61] Kruk ME, Ling EJ, Bitton A, et al. Building resilient health systems: a proposal for a resilience index. *BMJ*. 2017;357:j2323.
- [62] Singh P, Sachs JD. 1 million community health workers in sub-Saharan Africa by 2015. *Lancet*. 2013;382(9889):363–5.
- [63] Mutale W, Chintu N, Amoroso C, et al. Improving health information systems for decision making across five sub-Saharan African countries. *BMC Health Serv Res*. 2013;13(1):521.
- [64] WHO. Framework on integrated people-centred health services. Geneva: World Health Organization; 2016.
- [65] Mills A. Health care systems in low- and middle-income countries. *N Engl J Med*. 2014;370(6):552–7.
- [66] Peters DH, Adam T, Alonge O, et al. Implementation research: what it is and how to do it. *BMJ*. 2013;347:f6753.